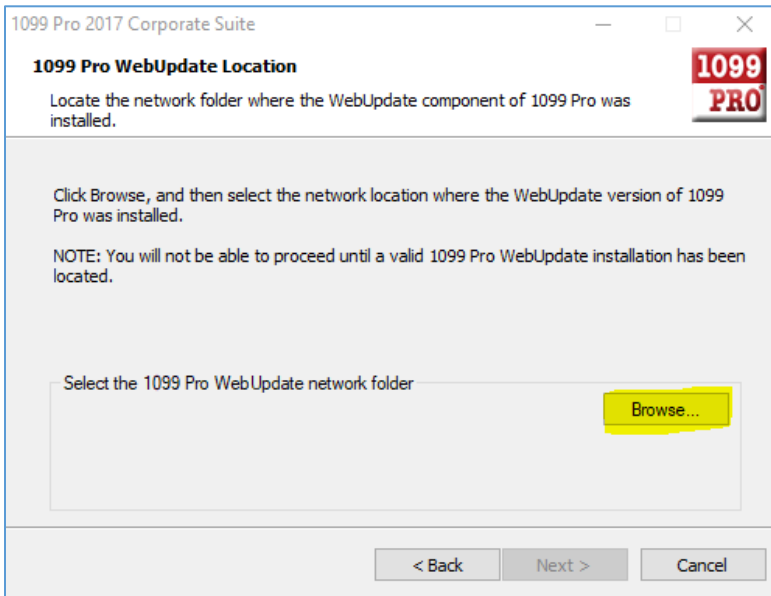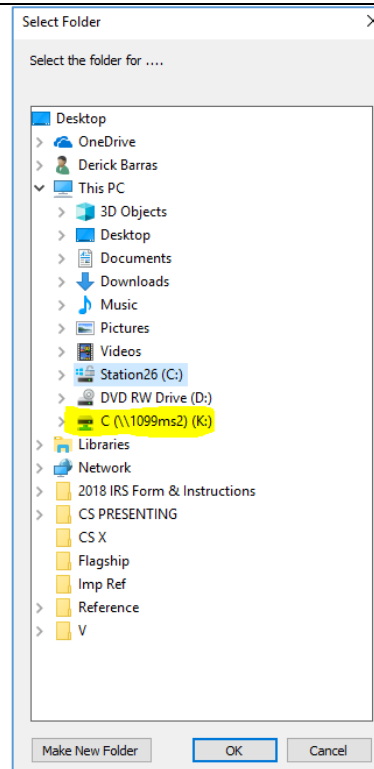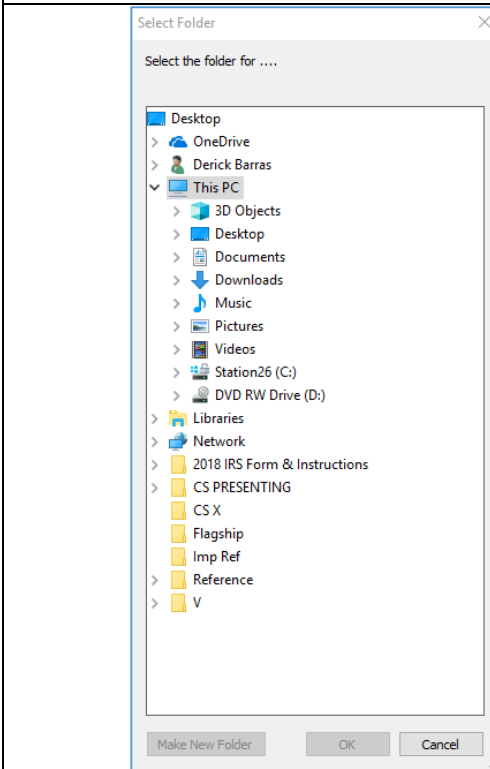**SUMMARY –** Often times during a TPS Multi-User installation, or a Corporate Suite Client Workstation installation, a shared drive will not be visible and the UNC path is not available to enter. The below picture is an example of this.
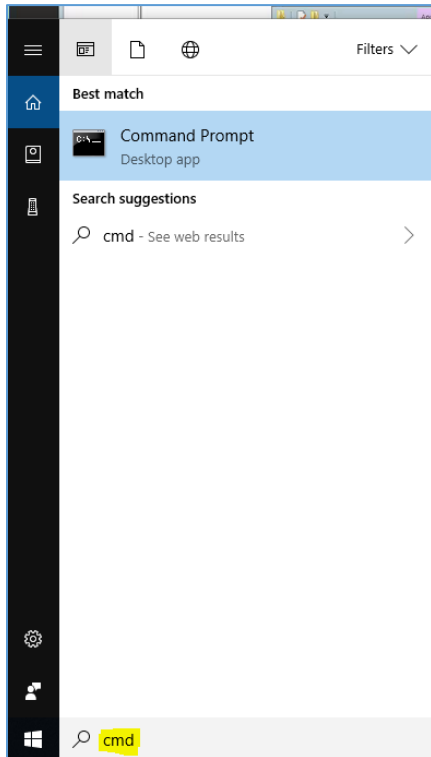

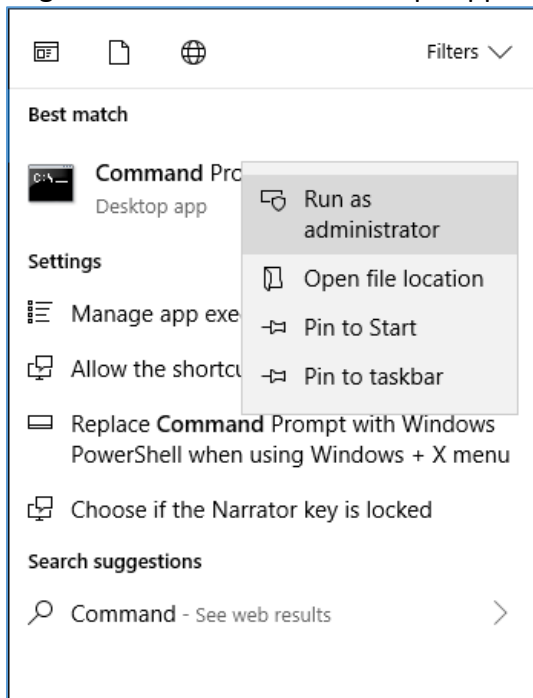| Sample screenshot of available folders when clicking the "Browse" button from the software installer. Notice the mapped/highlighted K: drive is missing.	Sample screenshot of the user's available shared drives. Notice the K drive is present.

STEP 1: Go to your Taskbar Search and type in a search for **CMD**:

-

Step 2: Right click the Command Prompt App and **Run as Administrator.**

-

Step 3: Map the shared drive as an Administrator

- Sample Mapping – "Net use K: \\Server\Share"
  -
    ```
    C:\WINDOWS\system32>net use k: \\1099ms2\C
    The command completed successfully.


    C:\WINDOWS\system32>
    ```
  - K: - This is the drive letter name of the mapped drive that you wish to create
  - \\Server\Share - This is the actual UNC path to the location being mapped
  - The drive mapping will be successfully made in the elevated context of the Administrator.
- When running the software installer, right click on the installer and "Run as Administrator".
- You will now see the drive mapping will be there when you browse.